

**Sales Quotation For:** 

City of Mineola 300 Greenville Ave Mineola TX 75773 Quoted BY Quote Expiration Quote Name John Hardin 5/31/24

ote Name City of Mineola - ERP Pro

SaaS

escription	List Price	Discount	Annua
RP Pro powered by Incode			
RP Pro 10 Financial Management Suite			
Invoice Approvals	\$ 0	\$ 0	\$
Core Financials	\$ 12,214	\$ 2,443	\$ 9,77
Fixed Assets	\$ 1,415	\$ 283	\$ 1,13
Inventory Control	\$ 2,476	\$ 495	\$ 1,98
Laserfiche Interface - Financial/Personnel Management	\$ 2,251	\$ 450	\$ 1,80
Human Resources Management (Includes Position Budgeting)	\$ 8,356	\$ 1,671	\$ 6,68
Employee Access Pro	\$ 0	\$ 0	\$
Project Accounting	\$ 2,569	\$ 514	\$ 2,05
Employee Access Pro Time & Attendance	\$ 2,068	\$ 414	\$ 1,65
Purchasing	\$ 3,294	\$ 659	\$ 2,63
Accounts Receivable	\$ 2,829	\$ 566	\$ 2,26

Tyler Annual Software – SaaS			
Description	List Price	Discount	Annua
Utility Billing Water/Gas	\$ 8,356	\$ 1,671	\$ 6,68
Cashiering	\$ 2,894	\$ 579	\$ 2,31
Utility Access	\$ 1,200	\$ 240	\$ 96
Third-Party Printing Interface	\$ 2,572	\$ 514	\$ 2,05
Service Orders Mobile	\$ 643	\$ 129	\$ 51
Work Orders	\$ 3,095	\$ 619	\$ 2,47
ERP Pro Community Development Suite			
Permitting Access	\$ 900	\$ 180	\$ 72
Code Enforcement Access	\$ 900	\$ 90	\$ 81
Code Enforcement	\$ 3,215	\$ 643	\$ 2,57
Permitting	\$ 3,215	\$ 643	\$ 2,57
Code Enforcement Mobile	\$ 1,500	\$ 150	\$ 1,35
Tyler One			
dentity			
Identity Workforce Advanced [20]	\$ 120	\$ 0	\$ 12
Content Manager Suite			
Content Manager Core	\$ 4,180	\$ 836	\$ 3,34
Meeting Manager	\$ 4,817	\$ 963	\$ 3,85
Municipal Justice powered by Incode			
Municipal Justice 10 Suite			
Criminal Case Manager	\$ 2,829	\$ 566	\$ 2,26
Cash Collections	\$ 0	\$ 0	\$
Court/Police Third-Party Interface (Import or Export of			
Citations/Warrants/Dispositions)	\$ 3,537	\$ 707	\$ 2,83
Jury Data Import	\$ 1,126	\$ 225	\$ 90
Output Director	\$ 1,769	\$ 354	\$ 1,41
Municipal Jury Manager	\$ 1,769	\$ 354	\$ 1,41
Collection Agency Export Interface	\$ 707	\$ 141	\$ 56
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TOTAL:

\$ 86,816

\$ 17,099

\$ 69,717

Term # of Years:

3

Tyler Annual Services  Description		List Price	Discount	Annual
ERP				
Other Services				
Tyler University		\$ 2,808	\$ 1,404	\$ 1,404
	TOTAL:	\$ 2,808	\$ 1,404	\$ 1,404
Tyler Fees per Transaction  Description				Net Unit Price
ERP Pro powered by Incode				
ERP Pro 10 Financial Management Suite				
AP Automation				\$ 0.00
ERP Pro 10 Customer Relationship Management Suite				
Miscellaneous Payments				\$ 1.25
Notify				
Notifications for Utilities	, 9			\$ 0.10
Tyler One				
Payments				
Utility Access Payments Bundle				
Municipal Justice Payments  ERP Pro Payments				
Municipal Justice powered by Incode				
Municipal Justice 10 Suite				

Tyler Fees per Transaction	
Description	Net Unit Price
Court Case Resolution Bundle	\$ 0.00
Miscellaneous Payments	\$ 1.25

## **Payments**

					Basis					
	Use Case	List Price	Service%	Min	Points	Rate	Cap	POS	Online	IVR
Payments - Other Fees										
Tyler One										
Credit Card Chargebacks		\$ 15.00								

## **Credit Card Chargebacks**

If a card payer disputes a transaction at the card issuing bank (e.g. stolen card)

Third Party Software & Hardware  Description	Quantity	Unit Price	Extended Price	Annua
Tyler Third Party				
Hardware				
Epson TMH6000V Thermal Receipt Printer Black USB NEW	3	\$ 1,200	\$ 3,600	\$ 609
Symbol LS2208 Bar Code Scanner w/ intellistand NEW	3	\$ 350	\$ 1,050	\$ 210
Topaz Signature Pad TL462 USB with Serial Emulation TLBK462 BSB	3	\$ 525	\$ 1,575	\$ 315
Tyler One				
Payments				
PCI Service Fee (Per Device)	3	\$ 0	\$ 0	\$ 540
Payments EMV Card Reader Purchase	1	\$ 529	\$ 529	\$ C
TOTAL:			\$ 6,754	\$ 1,674

Services				
Description		Hours/Units	Extended Price	
ERP Pro 10 Financial Management Suite				
Professional Services		420	\$ 60,900	
Data Conversion Services			\$ 7,250	
Project Management		1	\$ 1,600	
ERP Pro 10 Customer Relationship Manageme	ent Suite			
Professional Services		266	\$ 38,570	
Project Management		1	\$ 1,500	
Data Conversion Services			\$ 6,000	
ERP Pro Community Development Suite				
Professional Services		68	\$ 9,860	
Project Management		1	\$ 1,600	
Municipal Justice 10 Suite				
Data Conversion Services			\$ 11,000	
Professional Services	<b>Y</b>	120	\$ 17,400	
Project Management		1	\$ 1,250	
Content Manager Suite				
Professional Services		44	\$ 6,380	
Project Management		14	\$ 2,030	
	K			
	TOTAL:		\$ 165,340	

Summary	One Time Fees	Recurring Fees
Total SaaS		\$ 69,717
Total Third Party Hardware, Software, Services	\$ 6,754	\$ 1,674
Total Tyler Services	\$ 165,340	\$ 1,404
Summary Total	\$ 172,094	\$ 72,795
Contract Total	\$ 244,889	

## **Comments**

Texas Omnibase – Non-Compliance Export
Texas Express Lane efile
Texas CertiFile efile
GL interface MJ Court to ERP-Pro 10
AP interface MJ Court to ERP-Pro 10 included.

All merchant/admin fees paid by payor for Defendant Access and Mics. Payments.

Work will be delivered remotely unless otherwise noted in this agreement.

SaaS is considered a term of one year unless otherwise indicated.

Your use of Tyler Payments and any related items included on this order is subject to the terms found at:

https://www.tylertech.com/terms/payment-card-processing-agreement. By signing this order or the agreement in which it is included, you agree you have read, understand, and agree to such terms. Please see attached Tyler Payments fee schedule.

Cashiering Cashiering supports credit/debit cards, is PCI Compliant, and includes a cash collection interface and a cashiering receipt import.

Core Financials Core Financials includes general ledger, budget prep, bank recon, AP, CellSense, a standard forms pkg, output director, positive pay, secure

signatures.

Permitting Access Permitting Access displays the project detail, which includes permit number, status, address, owner name, expiration date, and issued date. It also

displays the segment detail, which includes the fees, balance, payments, and any pending payments. It displays any inspection history. Payment packet is created to be imported to the permitting system. It also allows the user to request inspections, as well as pay or apply for a permit. Note

that the customer pays the \$1.25 fee per transaction for payment online.

Utility Access Utility Access Component displays the current status (late, cut off etc), the action needed to avoid penalty, current balance, deposits on file (optional),

last payment date, last payment amount, payment arrangements on file, last bill amount, last bill date, bill due date, contracts on file and status, transaction history (online payments). Payment packet is created to be imported to utility system. Address information includes legal description, precinct, school district, and services at address(subject to data availability). Includes consumption history by service (including graphs), request for

service (optional), information change request (optional), security -SSL (secure socket layer).

Utility CIS System includes collections, tax lien process and import, a standard forms pkg., output director and one Utility handheld meter-reader

interface.

**Invoice Approvals** 

Invoice Approvals, included with AP Automation, automates invoice workflows by routing them to the appropriate departments for completion and approval.

Identity Workforce Advanced [20]

Tyler's Identity Workforce currently supports the following identity providers (IdP's) for use with Tyler back-office solutions: Microsoft Active Directory through Azure AD, ADFS or Okta AD agent, Google Cloud Identity, Identity Automation RapidIdentity, and Okta. Any requirement by you to use an IdP not supported by Tyler may require additional costs, available upon request. Identity Workforce SaaS Fees are based on user counts. Year one SaaS Fee is based on estimated user count as indicated in this order. Unless otherwise agreed by the parties, the SaaS Fee for each subsequent annual term is based on the preceding annual term's annual user count.

**Notifications for Utilities** 

Notification for Utility Access includes Customer notification by phone (call late notices and general notifications). Call lists are automatically generated and the account is updated after the call. It includes a custom message for each call type and the call message can be in English or Spanish. It generates reports based on call results. Note: The Utility will be billed at the rate specified above for all the calls made. The Utility will be billed quarterly by Tyler Technologies for calls conducted.

**Miscellaneous Payments** 

Miscellaneous Payments Component allows clients to setup payment forms for misc. payments with a fixed, calculated or open payment amount. The payments are sent from the website to the cash collection/Cashiering application and then posted to the GL application. NOTE: There is a per transaction fee associated with the Miscellaneous Payments that will be paid by client unless Tyler is instructed by the client to pass along to the user at time of payment.

**Utility Access Payments Bundle** 

The Utility Access Payments Bundle includes: ERP Pro Payments and IVR (an automated phone system which securely allows for the collection of utility payments and the checking of balances and due dates). An annual PCI compliance fee in the amount of \$99 and a monthly Gateway fee in the amount of \$10 will be billed per merchant account.

**Municipal Justice Payments** 

An annual PCI compliance fee in the amount of \$99 and a monthly Gateway fee in the amount of \$10 will be billed per merchant account.

**ERP Pro Payments** 

An annual PCI compliance fee in the amount of \$99 and a monthly Gateway fee in the amount of \$10 will be billed per merchant account.

**Court Case Resolution Bundle** 

Court Case Resolution Bundle includes: Court Defendant Access, Court IVR and Notifications for Court. A fee is paid by the defendant for each transaction processed through Court Defendant Access or Court IVR: \$1.00 for payments under \$100, \$2.50 for payments over \$100, and \$3.50 for advanced online transactions. A \$0.20 fee is paid by the client for each violation for which a phone notification is attempted. Text message notifications are free of charge provided the client 1) enables the standard campaigns that include a link to Court Defendant Access, and 2) enables advanced online transactions that are currently available or defendants at the counter or by mail. This contract replaces existing Court Defendant Access annual fees.

**Case Management Data Conversion** 

Court Case Management conversion includes Name Information (Address, phone, name notes), Vehicle Information, Officer Information, Offense Code Information, Case Information (violation date, comments, citation), Witness Information, Disposition Information

**Utilities Data Conversion** 

Utility Billing conversion includes contacts/properties/accounts, meters, transaction/consumption/read history, metered services, non-metered service. Balanced transactions converted from current calendar year plus prior 2 years. Unlimited history imported upon request.

Human Resources Management /Payroll History Data Conversion	Human Resources Management History conversion includes unlimited historical records.
Human Resources Management Employee Records Conversion	Human Resources Management/Payroll conversion includes employee master and current direct deposit - additional fee for historical views.
General Ledger History Data Conversion	General Ledger History conversion includes unlimited historical records
General Ledger Data Conversion	General Ledger conversions include Chart of Accounts - additional fee for historical views.
Accounts Payable History Data Conversion	Accounts Payable History conversion includes unlimited historical records
Accounts Payable Data Conversion	Accounts Payable conversions include Vendor Master Only - additional fee for historical views.
AP Automation	AP Automation pricing quoted reflects processing via check or Virtual Card. Processing checks will incur a fee and an invoice will be provided annually based on actual usage. Please refer to the Terms of Use for Fee Structure and to agree to terms: <a href="https://www.tylertech.com/client-terms/ap-automation-payment-terms-of-use">https://www.tylertech.com/client-terms/ap-automation-payment-terms-of-use</a>